

Code of Ethics and Practice for Professional Readers

This code is an industry-based standard set of ethics and practices, adapted from the ACA by Hand Analysis Australia. The purpose is to set and improve professional standards in (palm/tarot reader) education and practice. The Code of Ethics and Practice of the ACA provides standards of professional conduct that can be applied by the ACA (Inc) and by other bodies that choose to adopt them in Australia—here provided for the professional readers of palmistry, hand analysis, tarot, or metaphysical services.

Contents

Code of Ethics and Practice For Professional Readers.....	2
Experience and Pre-reading Information.....	2
Laws and Contracts	2
Boundaries and Client Safety.....	2
Privacy and Confidentiality	2
Language Barriers	2
Anti-discriminatory Practice	3
Client Self-determination.....	3
Competence.....	3
Your Rights.....	3
HAVE A CLEAR OUTLINE OF YOUR ETHICS	3
Examples of Personal Codes of Ethics and Practice:.....	3

Code of Ethics and Practice for Professional Readers

Experience and Pre-reading Information

- 1.1 As a reader, you have the responsibility not to mislead your client as to the level of your experience, competence, or qualifications. Misleading people this way is a most severe ethical violation as it raises the risk of harm to the customer and the credibility of the profession in the eyes of the public.
- 1.2 Any publicity material and all written information should reflect the nature of the service on offer, and the relevant qualifications and experience of the reader accurately.

Laws and Contracts

- 2.1 You, as the reader, should take reasonable steps to be aware of the federal or local laws, and how you portray or advertise your business. Some states or countries have strict rules about practices such as fortune-telling.
- 2.2 Readers who hold accredited qualifications and who are members of recognised bodies are encouraged to display and or mention this fact.
- 2.3 The reader is responsible for reaching an agreement with their clients about the terms of the reading, including availability, the degree of confidentiality offered, arrangements for the payment of any fees, cancelled appointments and other significant matters.

Boundaries and Client Safety

- 3.1 All readers must take sufficient steps to make sure that the client does not endure physical, emotional, or psychological harm during the palm or card reading session.
- 3.2 You must not exploit your client financially, sexually, emotionally, or in any other way.
- 3.3 The reader shall not intimidate the client into making any additional purchase of any kind.
- 3.4 If doing a reading in a room, you must have an exit easily accessible to the client should they choose to avail themselves of it.

Privacy and Confidentiality

- 4.1 The reader must provide privacy for the sessions; they should not be overheard, recorded, or observed by anyone other than the reader without informed consent from the client.
- 4.2 Promise confidentiality. Your client trusts that you will not publicise or otherwise talk about any personal issues with others.
- 4.3 If you have any records of the client, it is your responsibility to keep those records safe and secure.

Language Barriers

- 5.1 You, as a reader, are responsible for making sure that you address any problems with common comprehension due to language or cultural differences at an early stage. Consider the use of an interpreter at the start of the reading.

Anti-discriminatory Practice

- 6.1 Honour your clients' uniqueness. You must offer a non-judgmental service, free from discrimination. You must be sensitive to the cultural context and worldview of the client, for instance, whether the individual, family or the community is central.
- 6.2 You, as a reader, have a duty to consider and address your prejudices, stereotyping or behaviour. Give regard to ways in which these attitudes may be affecting or influencing your responses.

Client Self-determination

- 7.1 Determine the helping relationship to maintain the empowerment of the client without offering advice. It is best if you encouraged your client to make their own decisions.
- 7.2 During a reading, it would be best if you asked questions to verify that your interpretations agree with what your client is experiencing.

Competence

- 8.1 You are responsible for monitoring your performance.
- 8.2 Do not do readings when impaired by alcohol or drugs (be they illicit or licit).
- 8.3 In situations of personal or emotional trouble, excessive tiredness, or illness, you should monitor the point at which you are no longer competent to practice and act accordingly.
- 8.4 Readers are responsible for ensuring that their own emotional needs do not unduly influence their relationships with clients.

Your Rights

- 9.1 You reserve the right to refuse a client if circumstances do not satisfy your ethics, such as if the client is under the influence of alcohol or drugs.
- 9.2 You have the right to decide if the reading is appropriate for a person under the age of 18.
- 9.3 You reserve the right to refuse to answer questions that you might deem unethical or illegal.
- 9.4 You have the right to choose not to read for any potential client if you are not comfortable doing so.

HAVE A CLEAR OUTLINE OF YOUR ETHICS

Examples of Personal Codes of Ethics and Practice:

- Readings are for entertainment purposes only.
- We do not provide readings for anyone under the age of 18.
- We do not give medical, legal, or financial advice. Please consult the appropriate experts for these matters.
- We do not practice fortune-telling or guarantee that we can predict the future.
- We cannot take any responsibility for actions that you might take based on your reading.
- We reserve the right to abstain from answering any questions that we consider unethical or illegal.